

## Privacy Notice - how we use parent/carers information

Under UK data protection law, individuals have a right to be informed about how our Trust and its schools uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

For the purposes of UK data protection law, Leading Edge Academies Partnership is the 'data controller'. We are registered as a Data Controller with the ICO: Ref Z2727836.

The Data Protection Officer for Leading Edge Academies Partnership is David Teasdale (Tel: 01736 688442, Email: [dteasdale@leadingedgeacademies.org](mailto:dteasdale@leadingedgeacademies.org)).

Each school in the Trust also has an Information Management Lead to maintain local oversight and compliance. The Information Management Lead for St Hilary School is Rob Hamshar (Tel: 01736 763324, Email: [head@st-hilary.cornwall.sch.uk](mailto:head@st-hilary.cornwall.sch.uk)).

This privacy notice explains how we collect, store and use personal data about the parents/carers of pupils at our schools.

### The categories of parent/carers information that we process include:

- personal identifiers and contacts (such as name, contact details (telephone and email) and address)
- details of your family circumstances
- safeguarding information (such as court orders and professional involvement)
- records of your correspondence and contact with us, including any complaints
- photographs and CCTV images captured in school
- information about your use of our information and communication systems, equipment and facilities (e.g. school computers)
- information about any health conditions you have that we need to be aware of

We may also hold data about you that we have received from other organisations, including other schools and local authorities.

### Why we collect and use parent/carers information

We collect and use parent/carers information for the following purposes:

- Report to you on your child's attainment and progress
- Keep you informed about the running of the school (such as emergency closures) and events
- Process payments for school services and clubs
- Provide appropriate pastoral care
- Protect pupil welfare
- Administer admissions waiting lists
- Assess the quality of our services
- Comply with our legal and statutory obligations
- Make sure our information and communication systems, equipment and facilities (e.g. school computers) are used appropriately, legally and safely

We will only use your personal information for the purposes for which we have collected it, unless we reasonably consider that we need to use it for any other reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and explain the legal basis that allows us to do so.

Please note that we may process your personal information without your knowledge or consent in compliance with the above rules where this is required or permitted by law.

## Use of your personal data for marketing purposes

Where you have given us consent to do so, we may send you marketing information by email or text promoting school events, campaigns, charitable causes or services that may be of interest to you.

You can withdraw consent or 'opt out' of receiving these emails and/or texts by contacting us (see 'Contact us' below).

## Use of your personal data for filtering and monitoring purposes

While you are in school, we may monitor your use of our information and communication systems, equipment and facilities (e.g. school computers). We do this so we can:

- Comply with health and safety, and other legal obligations
- Comply with our policies (e.g. child protection policy, IT acceptable use policy) and our legal obligations
- Keep our network(s) and devices safe from unauthorised access, and prevent malicious software from harming our network(s)
- Protect pupil welfare

## Our lawful basis for using this data

We only collect and use parent/carers' personal data when the law allows us to. Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing parent/carer information are:

- **Consent (Article 6(1)(a))** – we have permission from you to process the personal data. You do have the right to withdraw your consent at any time.
- **Contract (Article 6(1)(b))** – we collect and process personal data necessary for the performance of a contract.
- **Legal Obligation (Article 6(1)(c))** – we collect and process personal data so we can comply with the law.
- **Vital Interests (Article 6(1)(d))** – collecting or using the information is needed when someone's physical or mental health or wellbeing is at urgent or serious risk.
- **Public Task (Article 6(1)(e))** – we have to collect or use your information to carry out a task laid down in law, which the law intends to be performed by an organisation such as ours.
- **Legitimate Interest (Article 6(1)(f))** – for the purposes of our legitimate interest (such as ensuring the effective operation and administration of the school)

Where we are required to collect special category data, we will use the following lawful bases of the UK GDPR which permits us to process special category data:

- **Explicit Consent (Article 9(2)(a))** – we may request explicit consent from individuals (or parents/guardians in the case of minors) to process special category data for specific purposes, such as, using biometric information to identify individuals to school IT systems
- **Employment, Social Security, and Social Protection (Article 9(2)(b))** – we may process special category data necessary for fulfilling obligations in the fields of employment law, social security, or social protection, such as medical conditions, allergies, or disabilities, to comply with laws that require them to ensure a safe environment.
- **Vital Interests (Article 9(2)(c))** – in situations where processing is essential to protect someone's life, such as during a medical emergency, schools may process special category data without prior consent.
- **Made public by the data subject (Article 9(2)(e))** – to process special category data if that data has been manifestly made public by the data subject.
- **Legal claims (Article 9(2)(f))** – where the processing is for the purposes of establishing, exercising, or defending legal claims or by courts when they are acting in their judicial capacity.
- **Substantial Public Interest (Article 9(2)(g))** – we often process special category data in the public interest, for instance, to comply with equality legislation, ensure diversity and inclusion, or meet safeguarding obligations.
- **Provision of Health or Social Care (Article 9(2)(h))** – we may collect health-related data to provide appropriate pastoral care for pupils or managing disability accommodations.
- **Archiving, Research, or Statistical Purposes (Article 9(2)(j))** – we may process special category data for academic research, statistical purposes, or archiving in the public interest, provided that appropriate safeguards are in place.

Some of the reasons listed above for collecting and using personal data overlap, and there may be several grounds which justify our use of this data.

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you would go about withdrawing consent if you wish to do so.

## Collecting parent/carers information

Collecting parent/carers data is essential for our schools' operational use. Whilst the majority of information you provide to us is compulsory, we do request some on a voluntary basis. In order to comply with the data protection legislation, we will inform you at the point of collection, whether you are required to provide certain information to us or if you have a choice in this.

Most of the personal information we process is provided to us by you for one of the following reasons:

- You have enrolled a pupil and completed a registration form and other information collection forms
- You wish to attend, or have attended, an event organised by us
- You have made an enquiry to us
- You have made a complaint to us
- You have made an information request to us.

Most of the data we hold about you will come from you, but we may also receive personal information indirectly, for example from:

- Local authorities
- Government departments or agencies
- Your children
- Police forces, courts or tribunals
- Other schools and trusts

## How we store your information

We keep personal information about you while your child is attending our school. We may also keep it beyond their attendance at our school if this is necessary to comply with our legal obligations or to meet our regulatory requirements.

We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed.

We will dispose of your personal data securely when we no longer have a legal requirement to retain it.

## Who we share your information with

We do not share information about you with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required or necessary (and it complies with UK data protection law), we may share personal information about you with:

- Trust staff
- The Local Authority – to meet our legal obligations to share certain information with it, such as safeguarding concerns and information about exclusions
- Government department or agencies
- Suppliers and service providers, e.g. catering, music tuition, to enable them to provide the service we have contracted them for
- Financial organisations
- Our auditors
- Survey and research organisations
- Health authorities
- Security organisations
- Health and social welfare organisations

- Professional advisers and consultants
- Charities and voluntary organisations
- Police forces, courts, tribunals

When we use suppliers and service providers to process information, we ask them to demonstrate compliance with our security requirements, adhere to any instructions we give them and comply with relevant data protection legislation. We have contractual agreements with these organisations which clearly define their obligations about what information they hold.

## Requesting access to your personal data

UK data protection law gives you certain rights about how your information is collected and used. You have a right to make a 'subject access request' to gain access to personal information that we hold about you.

For more information, see the Trust's [Data Protection Policy](#).

To make a request for your personal information, contact the school's Information Management Lead.

## Your other rights regarding your data

Under UK data protection law, you have certain rights regarding how your personal data is used and kept safe. For example, you have the right to:

- be informed about the collection and use of your personal data – this is called 'right to be informed'.
- ask us for copies of your personal information we have about you – this is called 'right of access', this is also known as a subject access request (SAR), data subject access request or right of access request.
- ask us to change any information you think is not accurate or complete – this is called 'right to rectification'.
- ask us to delete your personal information – this is called 'right to erasure'.
- ask us to stop using your information – this is called 'right to restriction of processing'.
- object to the processing of your data in certain circumstances - the 'right to object to processing'.
- object to and challenge the use of your data for decisions being taken by automated means (by a computer or machine, rather than by a person).
- withdraw consent at any time (where relevant).
- complain to the Information Commissioner if you feel we have not used your information in the right way.

There are legitimate reasons why we may refuse your information rights request, which depends on why we are processing it. For example, some rights will not apply:

- right to erasure does not apply when the lawful basis for processing is legal obligation or public task.
- right to portability does not apply when the lawful basis for processing is legal obligation, vital interests, public task or legitimate interests.
- right to object does not apply when the lawful basis for processing is contract, legal obligation or vital interests. And if the lawful basis is consent, you don't have the right to object, but you have the right to withdraw consent.

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at [raise a concern with ICO](#).

## Contact us

If you have any questions or concerns, or would like more information about anything mentioned in this privacy notice, please contact:

- The Information Management Lead for St Hilary School is Rob Hamshar (Tel: 01736 763324, Email: [head@st-hilary.cornwall.sch.uk](mailto:head@st-hilary.cornwall.sch.uk)); or
- The Trust's Data Protection Officer: David Teasdale (Tel: 01736 688442, Email: [dteasdale@leadingedgeacademies.org](mailto:dteasdale@leadingedgeacademies.org)).

## Complaints

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concerns about our data processing, please raise this with us in the first instance using the contact details above.

Alternatively, you can make a complaint at any time to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/make-a-complaint/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

## Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated in September 2025.